### **TIB, National Association PRIVACY NOTICE**

# **FACTS**

#### WHAT DOES TIB, N.A. DO WITH YOUR FINANCIAL INFORMATION

# Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

## What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and credit history
- account balances and account transactions
- payment history and wire transfer instructions

When you are *no longer* our customer, we continue to share your information as described in this notice.

### How?

All financial companies need to share customer's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customer's personal information; the reasons **TIB**, **NA** (**TIB**) chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does TIB share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes—information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes—information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

## **Questions?**

TIB, National Association 11701 Luna Road Farmers Branch, Texas 75234

Direct Questions or Requests to: Compliance and Risk Officer

Call Toll Free at (800) 288-4842 or go to www.tib.bank

Who we are		
Who is providing this notice?	TIB, N.A.	
What we do		
How does TIB protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  We maintain other physical, electronic, and procedural safeguards to protect this information and we limit access to information.	
How does TIB collect my personal information?	We collect your personal information, for example, when you  — apply for a loan or give us your contact information  — show your driver's license or open an account  — provide account information  We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.	
Why can't I limit all sharing?	Federal law gives you the right to limit only  — sharing for affiliates' everyday business purposes — information about your creditworthiness  — affiliates from using your information to market to you  — sharing for nonaffiliates to market to you  State laws and individual companies may give you additional rights to limit sharing.	
Definitions		
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  – TIB does not share information with our affiliates.	
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  – TIB does not share with nonaffiliates so they can market to you.	
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  - Our joint marketing partners include other financial Institutions that provide marketing services on our behalf.	

#### **Other Important Information**

**California Residents:** We will not share or sell information we collect about you with nonaffiliated third parties, except as required or permitted by state law, such as to process your transactions or to maintain your account. We will limit sharing with our corporate family to the extent required by California law. TIB is a Bankers' Bank and we have joint marketing agreements with other financial institutions. You cannot limit this sharing.

**Vermont Residents:** We will not share or sell information we collect about you with nonaffiliated third parties, except as permitted by state laws, such as to process your transactions or maintain your account. TIB is a Bankers' Bank and we have joint marketing agreements with other financial institutions. You cannot limit this sharing.